

CLIENT/PATIENT SATISFACTION SURVEY

It is our desire to provide you with the best quality home care services available. In order to help us maintain our high standards, please take a few moments to tell us how we are doing.

Please complete this form and note the response that most closely matches your experience.

Client / Patient Name (Optional): _____

City, State: _____ Date: _____

REGARDING InHealth Technologies:

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	N/A
Products/Services were provided in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My health care needs were met through the services/equipment provided.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The staff discussed my rights, responsibilities and financial obligations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would utilize/recommend InHealth Technologies to my friends or family.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

REGARDING the Staff of InHealth Technologies:

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	N/A
The representatives were courteous and professional.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shipping and handling rates offered by representatives were adequate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Return policy and directions for return were explained thoroughly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Products were delivered clean and in good working order.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments: _____

Please return the survey to InHealth Technologies in the envelope provided. Thank you for choosing InHealth Technologies.